



Further to your information request FOI/EIR 25/26-287, please find your question and our response below.

Request:

I am writing to you under the Freedom of Information Act 2000 to request the following recorded information relating to the training requirements for licensed taxi and private hire vehicle (PHV) drivers within your authority.

For the purposes of this request, please include both Hackney carriage (taxi) and private hire vehicle (PHV) drivers, where data is available.

Please provide, where held, the following information:

1. The total number of licensed taxi and PHV drivers registered with your authority in each of the past five financial years (2019/20 to 2023/24 inclusive).
 - a) If possible, please provide a breakdown of driver numbers by licence type (e.g. Hackney carriage, PHV, dual badge) for each year.
2. Whether your authority currently requires licensed taxi and/or PHV drivers to complete safeguarding training as part of their initial licence application and/or renewal.
 - a) Is this training delivered face-to-face, online, or both.
3. Whether your authority currently requires licensed taxi and/or PHV drivers to complete disability awareness training as part of their initial licence application and/or renewal.
 - a) Is this training delivered face-to-face, online, or both.
4. The total number of drivers who completed each type of training (safeguarding and/or disability awareness) in each of the past five financial years (2019/20 to 2023/24 inclusive).
5. The total annual spend by your authority on driver safeguarding and/or disability awareness training (if applicable) in each of the past five financial years. If training is paid for directly by drivers, please confirm this.
6. If safeguarding or disability training is required, how frequently must drivers repeat or renew this training (e.g. every three years, one-off only, at each renewal)?
7. Does your authority maintain a central record of completed driver training (safeguarding/disability), or are drivers required to submit their own evidence?
8. Is your authority's current taxi/PHV driver training policy or guidance publicly available online? If so, please provide a link or URL.
9. Does your authority provide any support or alternatives for drivers with low digital literacy, disabilities, or other accessibility needs when completing mandatory training?

Response:

1. Our database is a live system, with licences being granted and others expiring daily, and so it is not possible to provide the information in the format you have requested. I am only able to provide you with how many were issued in the tax years of 19/20, 20/21 etc.
2. Yes, it is required and is run via an online classroom environment.
3. Yes, it is required and is run via a computerised knowledge test system in the council offices
4. Every driver must complete it, so the figure is the same as any figures given in question 1.
5. Paid for by the driver.
6. At the discretion of Members, currently it is not required other than at initial application unless there are compliance issues during the currency of a licence.
7. Drivers must submit pass certificates.
8. [East Cambs District Council](#)
9. No

This concludes your request FOI/EIR 25/26-287.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.