



Further to your information request FOI/EIR 25/26-233, please find your question and our response below.

**Request:**

Please provide the following information regarding nuisance complaints received by the council in the year 2024. This is likely to be held by the council's environmental health department.

1. The number of odour complaints received by the council where possible broken down into the following categories:

- Sewage Treatment Works
- Sewage Sludge Spreading
- Farm Premises
- Manure/slurry Spreading
- Commercial Kitchens
- Waste reception/processing/disposal;
- Other

Please also provide the number of abatement notices issued in 2024 relating to odour.

2. The number of dust complaints received by the council where possible broken down into the following categories:

- Construction
- Waste
- Agricultural Land
- Mineral Excavations
- Other

Please also provide the number of abatement notices issued in 2024 relating to dust.

3. The number of smoke complaints received by the council where possible broken down into the following categories:

- Domestic bonfire
- Construction sites
- Agricultural

Please also provide the number of abatement notices issued in 2024 relating to smoke.

4. The number of Fume or Gases complaints received by the council in 2024.

Please also provide the number of abatement notices issued in 2024 relating to fumes or gases.

**Response:**

1. The number of odour complaints received by the council where possible broken down into the following categories:

- Sewage Treatment Works 0
- Sewage Sludge Spreading 0
- Farm Premises 0
- Manure/slurry Spreading 0
- Commercial Kitchens 6
- Waste reception/processing/disposal 0

- Other 17 (cannabis, domestic cooking, domestic bins, chickens, air freshner)

Please also provide the number of abatement notices issued in 2024 relating to odour. 0

2. The number of dust complaints received by the council where possible broken down into the following categories:

- Construction 3
- Waste 0
- Agricultural Land 1
- Mineral Excavations 0
- Other 0

Please also provide the number of abatement notices issued in 2024 relating to dust. 0

3. The number of smoke complaints received by the council where possible broken down into the following categories:

- Domestic bonfire 23
- Construction sites 5
- Agricultural 9

Please also provide the number of abatement notices issued in 2024 relating to smoke. 0

4. The number of Fume or Gases complaints received by the council in 2024. 4

Please also provide the number of abatement notices issued in 2024 relating to fumes or gases. 0

This concludes your request FOI/EIR 25/26-233.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach [foi@eastcambs.gov.uk](mailto:foi@eastcambs.gov.uk) and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.