



Further to your information request FOI/EIR 25/26-144, please find your question and our response below.

**Request:**

I am submitting a Freedom of Information (FOI) request under the Freedom of Information Act 2000. Please provide information regarding your Document Management System within your organisation.

1. What software do you currently use for your:
  - a) Revenues and Benefits solution
  - b) Document management solution
  - c) Social Housing Management solution (if applicable)
2. When do the contracts for 1a, 1b and 1c expire?
3. Please confirm the annual costs for 1a, 1b and 1c. Or, provide the direct link to your website entry where the annual expenditure for the software providers listed in questions 1 is published.
4. Kindly share the name, job title and contact information for the person responsible for overseeing the software solutions identified in question 1.

**Response:**

Revenues and Benefits Solution:

1. MRI real estate software / Civica
2. 31/03/27
3. Cost falls under Breckland Council's contract register found here: [Contracts Register BDC](#). The full contract value is for a revenues and benefits partnership of 5 Councils including East Cambs
4. Adrian Mills, Head of Anglia Revenues Partnership

Document Management Solution:

1. ERDMS
2. 31/03/2028
3. £53,317.76 per annum (included as part of the Idox Contract for - Idox Software, Maintenance and Support for 40 Spatial User Licences for Uniform)
4. ICT Manager - [ICTProcurement@eastcambs.gov.uk](mailto:ICTProcurement@eastcambs.gov.uk)

Social Housing Management Solution:

n/a - East Cambridgeshire District Council does not own any Social or Private Housing. The housing stock was passed to Sanctuary Housing in 1994. We re-direct all FOI requesters asking for information on Social Housing to: [east@sanctuary-housing.co.uk](mailto:east@sanctuary-housing.co.uk)

This concludes your request FOI/EIR 25/26-144.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach [foi@eastcambs.gov.uk](mailto:foi@eastcambs.gov.uk) and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.